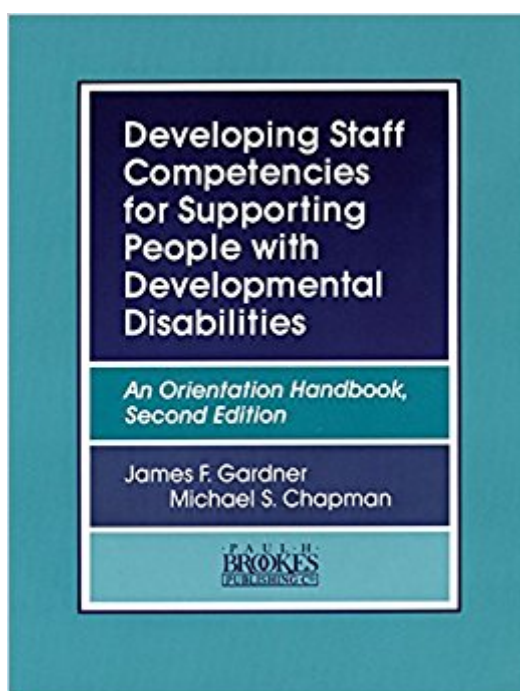


The book was found

Developing Staff Competencies For Supporting People With Developmental Disabilities: An Orientation Handbook



Synopsis

Formerly titled *Staff Development in Mental Retardation Services: A Practical Handbook*, this second edition, in an easier-to-use format, gives service providers helpful strategies for increasing effectiveness and maintaining well-being while working in the rewarding yet challenging field of human services. Filled with answers to pertinent questions about service development, delivery, and assessment, this intuitive guide also offers guidelines for working with families, coping with stress and burnout, and enhancing service management and quality.

Book Information

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Average Customer Review: 4.6 out of 5 stars 9 customer reviews

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Customer Reviews

"Gardner and Chapman have written a handbook in the best sense of the word . . . a guide to the process of learning and change in the direction of current trends such as inclusion and respectful philosophies of care."

From 1977 to 1986, Dr. Gardner served as Director of Community Programs and then as Vice President for Community Program Development at The Kennedy Institute at The Johns Hopkins University. Dr. Gardner received his doctoral degree in a dual program of American Studies and American Social History from Indiana University. He was awarded a Joseph P. Kennedy, Jr., Post-doctoral Fellowship in Medical Ethics at the Harvard Medical School. Dr. Gardner later completed the Masters in Administrative Sciences program at The Johns Hopkins University. Dr. Gardner holds faculty appointments at The Johns Hopkins University and the University of

Maryland. He has written and edited numerous publications in the field of human services. Dr. Gardner is a nationally recognized leader in the application of quality improvement methods to the field of human services. Through presentations at national conferences, in his teaching and writing, and during organizational consultations, Dr. Gardner argues that the measurement of quality must move from compliance with organizational processes to facilitating person-centered outcomes for people. Michael S. Chapman, M.Ed., is Assistant Vice President of Kennedy Krieger Community Resources at the Kennedy Krieger Institute in Baltimore, Maryland.

Absolutely awesome book for those who work with developmentally disabled persons. It follows a plan, has concise content, quizzes at the end of each chapter. We based company training on this book

I am a supervisor at a day program for adults with disabilities and this book is absolutely invaluable for teaching my employees the basics. Amazing book.

This is the most comprehensive guide I have found in the field of developmental disabilities. This book should be a must for service providers to use in training support staff. Parents will find it useful as well, especially those with adult children with disabilities.

GREAT CONDITION

Book delivered on time and in perfect condition. I could not pass up this deal. Wife was very happy. She needed the book for school.

Good for the beginner and advanced. A must read for everyone in the field of helping people accomplish their goals

Great book!

This book is good. It covers a wide range of topics, with a great deal of information. I would recommend it if you work with the DD population.

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